

MINUTES OF THE PPG MEETING

Thursday 17th September 2009

Datchet Health Centre

1. Present

Anthea Christie, Sheila Ferguson, Suresh Gogna, Kate Grinsted, Karen Holmes, Bill Joy, Vivien Walton.

Apologies: Pam Curry, Dr. Adrian Dalton, Tony Griffiths.

2. Minutes of Last Meeting

Bill proposed that the Minutes of the last meeting represented an accurate account of events. This was agreed.

3. Matters Arising

As Helen Mason has now resigned from the PPG Sheila asked Kate if she had any ideas around a young person who may like to join the group.

Complaint to PCT

Karen has heard nothing further from the PCT and has sent an e-mail asking for feedback around the stage that the complaint is at in the PCT complaints process.

Waiting Room

Sheila noted that the PPG noticeboard sometimes has other items put on it by outside agencies. She asked Kate if she could check it when she attends the surgery to organise the magazines. Sheila added that the magazine racks on the walls were a good idea and made the waiting area appear tidier.

Article around Patient Access

Adrian has written a 'Questions and Answers' sheet around patient access to the surgery. This will be included with the next patient newsletter.

Training Practice

Karen discussed progress to date around the plans to become a training practice. Sheila has provided Karen with a letter of support on behalf of the PPG. The plans will be submitted to the RBWM for planning permission at the end of September.

Wraysbury

Karen advised the group of progress around the plan to develop a small branch surgery facility in the office space adjoining Wraysbury Village Hall. She highlighted cost issues around rebuilding the access ramp and providing an electric door at the entrance. Sheila suggested that these would be the types of request that Wraysbury Parochial Charities would be supportive of. Karen will advise the partners.

Datchet Chat

The item that Bill submitted to the Datchet Chat on behalf of the PPG was altered slightly, but fortunately the meaning was not compromised in any way. Sheila thanked Bill for liaising with Suzanne Bluett and suggested that he may like to liaise with her on future occasions as necessary.

4. Swine Flu and Seasonal Flu

Karen discussed the issues around supply of the swine flu vaccination. To date the PCT has not had confirmation around when they will be receiving vaccine supplies. The PCT will then distribute to practices, but it is not known yet if that will be a staged process or if there will be adequate supplies for all at risk groups.

Seasonal flu clinics will start next week and clinics are being held at Datchet Hall and Wraysbury Village Hall. One clinic will be held at St. Luke's Hall, Old Windsor. Additional sessions will be held at the health centre, including early evening and one Saturday morning clinic, which the surgery is trialling this year.

5. Newsletter Items

Karen will e-mail details of the flu clinics to Sheila and have them added to the practice website.

Karen will also forward details of future practice closure dates.

Karen will send Sheila information around at-risk groups for the swine flu vaccination.

6. Ideas for next Health Education Evening

Suggestions from members present included the following:

- Blood pressure
- Stroke
- Dementia
- Stress
- Asthma

Karen suggested that Dr. Richard Russell (Chest Clinic, King Edward VII) would be a good speaker on asthma. He recently did a very engaging talk to the practice nurses at a study day.

A decision around the subject matter for the next health education will be made at the next PPG meeting, once we have had Adrian's feedback.

7. Any other Business

- Vivien brought some newspaper articles around peripatetic consultant services. These were discussed. She also discussed organ donation and the doctors being involved in encouraging people to become donors. It was thought that realistically this would be difficult because of time constraints and that it is also a subject that not everyone would be open to discussing. The donor board upstairs is kept updated by Lesley. The group also discussed the recent news item around abolition of practice boundaries and the subsequent impact on primary care.
- Sheila discussed an article in the Spring edition of the NAPP magazine, which detailed the work of another PPG. Karen will send out a copy of the article to all PPG members.
- Karen will send the latest DNA figures to Sheila, who will print them onto A3 and laminate for the waiting room area.

8. Date of Next Meeting

The next meeting will be held on Thursday 5th November 2009 at 1.45pm at The Datchet Health Centre.